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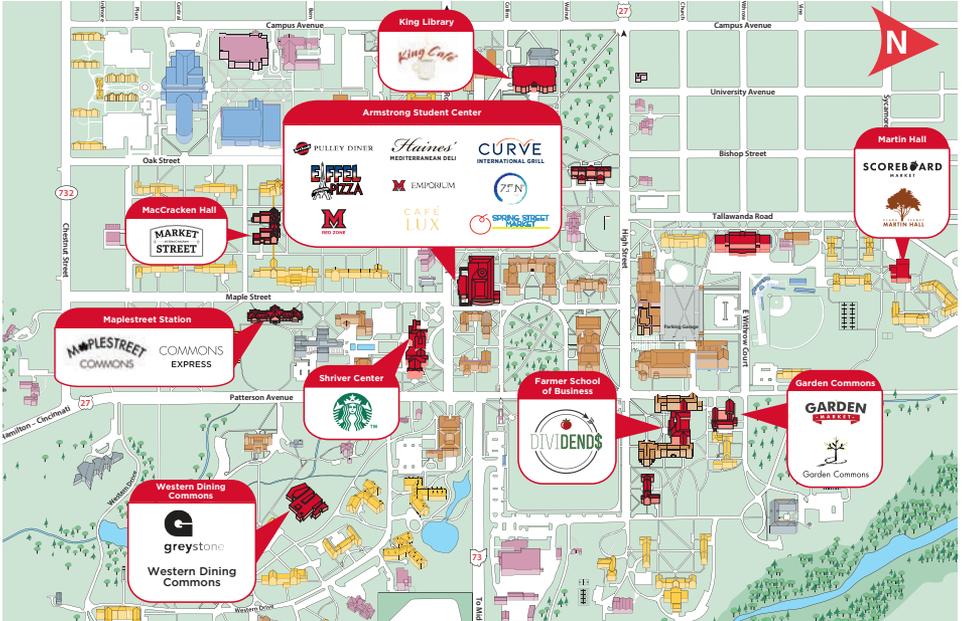
CAMPUS SERVICES ORIENTATION



On-Campus Dining Venues

Every day Miami University Dining Services serves over 20,000 students, staff, and faculty on Oxford's main campus and the regional campuses. We are proud to have well over 12,000 meal plan holders and are committed to providing them with the highest level of quality and service.

At the heart of our Miami Dining department services is the Demske Culinary Support Center (DCSC). Located just off campus on Wells Mill Drive, DCSC has been the food service headquarters for Miami University since 2001, serving as a warehouse, production center, and culinary support for all of our operations.



Description of Locations



MARKET



BUFFET



À LA CARTE

Armstrong Student Center

550 E. SPRING ST.



Mobile and kiosk ordering available through Armstrong Student Center dining operations.

Haines' Mediterranean Deli

Mediterranean fare featuring freshly prepared entrees, sides, and salads, including built-to-order bowls and a variety of house-made hummuses.

Emporium

Stop at this campus market for a quick snack, coffee, or stock your pantry.

Curve International Grill

International grill station featuring authentic preparation of Indian, Asian, and Southwestern fare.

Spring Street Market

A convenient health food market and smoothie shop featuring fresh fruit, nutritional enhancers, and protein powder mix-ins.

Zen Sushi

Freshly prepared sushi offerings ranging from California rolls to Spicy Tuna rolls to Dragon rolls.

Bob and Doris '52 Pulley Diner

Step back in time to this 1950s-style diner with a menu featuring burgers, grilled chicken sandwiches, fries, and a variety of milkshakes and ice cream.

Eiffel Pizza

Grab a slice of freshly-prepared pizza or a gourmet pasta dish along with a side salad or antipasto salad.

Red Zone

Burgers, hot dogs, fries, wings, and other "ball game" favorites are featured in this space dedicated to the history of Miami athletics.

Café Lux

Treat yourself to the perfect espresso drink and pastry at this venue named in honor of Miami's Dolibois European Center in Luxembourg.



Dividends

800 E. HIGH ST.

Inside the Farmer School of Business

Asian Market

Choose from sushi, dumplings, rice, edamame, and spring rolls.

Fiscal Grind

Caffeinate your day with our Miami Grind specialty coffee or choose from a selection of teas. Pair your drink with a warm baked good for the perfect on-the-go snack.

Panini Portfolio

Enjoy a selection of freshly-pressed sandwiches.

Preferred Stock

This rotating soup menu includes campus favorites such as Tuscan Chicken, Roasted Roma Tomato, and Miami's Signature Chili.

Traders' Greens

Enjoy a custom-created entrée salad with over 50 toppings to choose from.



Garden Commons

95 N. PATTERSON AVE.

Garden Market

Come to the market for a hot breakfast sandwich, quick snack, or drink without entering the dining commons.

Garden Commons

With a plant-forward focus at this all-you-care-to-eat setting, Garden Commons' menu features a lot of the "good stuff"—fruits, vegetables, whole grains, beans, lentils, seeds, herbs, spices, and other plant-forward ingredients—to elevate the role of healthy ingredients in the menu offerings.

Menu offerings will not be limited to these plant-based offerings, however, they are featured on the "center of the plate" and then accompanied by more traditional beef, chicken, and pork protein offerings.

King Café

151 S. CAMPUS AVE.

In King Library

Take a break from studying to grab a quick meal or recharge with a coffee or smoothie. Also serving a selection of sushi, sandwiches, and salads.



Maplestreet Station

571 MAPLE ST.

Commons Express

Grab your favorite buffet foods to go and shop a selection of top-selling market items for a buffet swipe.

Maplestreet Commons

One of the busiest hubs on campus, Maplestreet Commons is focused on providing a restaurant-style feel to this all-you-care-to-eat menu offerings.

From a variety of freshly-prepared pizzas to made-to-order stir-fry to build-your-own burrito bar to allergen-friendly and vegan menu offerings, Maplestreet leverages its distinct footprint to create “venues within the venue.”

Market Street at MacCracken

500 CENTER DR.

As the largest market on campus, Market Street at MacCracken features a wide variety of packaged food and everyday necessity offerings, including an extensive selection of locally produced offerings.

In addition, the Market Street Grill that is located in the store features made-to-order breakfast sandwiches, burgers, hot sandwiches, and appetizers while the coffee and smoothie bar offer freshly brewed Miami Grind Coffee and handcrafted smoothies.



Martin Commons

5397 BONHAM RD.

Scoreboard Market

A convenience market and short-order grill offering a large variety of packaged foods and beverages as well as made-to-order sandwiches, sides, and appetizers.

Martin Commons

Located in the campus athletic complex, Martin Commons serves as the all-you-care-to-eat solution where students can find the foods to fuel their lifestyles.

Athlete or not, Martin's menus are designed in conjunction with our registered dietitians to provide menu offerings customized to meet specific needs—from a carb-loading customizable pasta station to a fruit and juice smoothie bar to carving stations to provide much-needed protein to fuel performance.

Starbucks

701 E. SPRING ST.
Inside the Shriver Center
and
201 TALLAWANDA RD.
Inside Withrow Hall



Enjoy a cup of quality coffee from Starbucks today. Iced beverages, blended coffees, bakery items, bottled drinks, sandwiches, and snacks available daily.



Greystone Market

This popular on-campus market offers a large variety of groceries with an emphasis on natural and organic items.

Western Dining Commons

Western Dining Commons is designed to celebrate the best of Oxford and the surrounding areas. Featuring regional recipes and Miami student favorites, Western's all-you-care-to-eat menu is known for "down-home Ohio cooking." Most notably via seasonal and local ingredients at the "Farm to Fork" Station.



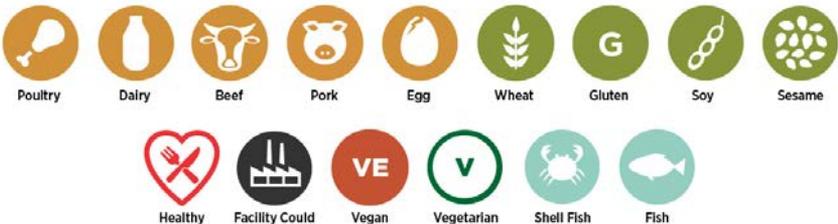
Dining Accommodation Needs

Miami Dining is committed to going above and beyond expectations to ensure students can dine safely on campus regardless of dietary needs. We assist students with a wide variety of dietary restrictions including food allergies, intolerances, and medical needs through a partnership with the Miller Center for Student Disability Services. We also take into consideration cultural backgrounds, religious affiliations, and lifestyle choices.

For more information, please contact our Registered Dietitians at diningdietitian@miamioh.edu.

General wayfinding for a vegetarian or vegan student can be found on our Miami Dining website under the "menu" tab. This site houses all of our menus with the ability to filter based on dietary preference in addition to providing nutrient information.

Food Allergen Icons



Nut-Friendly Campus

Since 2017, Miami Dining has been NUT-FRIENDLY. This means we do not actively include peanuts and tree nuts (including coconut) in our recipes. There is a variety of labeling when it comes to allergens. We avoid purchasing ingredients that house a “may contain [nuts]” statement in our recipes.



We do however, purchase ingredients that may contain a “processed in the same facility with [nuts]” or “processed on shared equipment with [nuts]” statement. When a recipe or item has this type of statement, we inform our guests with our “processed with nuts” allergen trait.

For those who enjoy nut products, don't worry! We have packaged nut products in markets. We also have two full service Starbucks on campus that offer nut milks and toppings.

Vending on Campus

There are over 225 machines across campus, conveniently located in residence halls and academic buildings. Offering a wide variety of beverages, snacks, healthy options, and more, available 24 hours a day.

Regional Campuses

Miami Dining operations expand onto our Regional Campuses as well. These operations follow the same guidelines as the main campus to carry over with the nut-friendly initiative and dining accommodations.



Campus Services Center

Nellie Craig Walker Hall, Room 34
301 S. Campus Ave., Oxford, OH 45056
(513) 529-5000
MiamiOH.edu/CampusServicesCenter

2022–2023 Meal Plans

Meal plans at Miami provide flexibility and value to match our students' needs. They are flexible, transparent, and simple to use! Our Diplomat Meal Plans are a combination of buffet meals plus declining balance dollars. Learn more about your meal plan options below, and also be sure to explore dining options in the “Places to Eat” section of our Food & Beverage website—MiamiOH.edu/Dining.

Meal plans are available to all Miami University students, and are required for all students living in residence halls. Students can change their meal plan selection up to the first day of each semester.

Meal Plan Pricing for 2022–2023

| Level | What's Included Each Semester | Cost per Semester |
|-------------------|---|-------------------|
| Diplomat Premium | Provides unlimited buffet meals for you, \$800 declining balance dollars, and 5 guest meals. Rest assured that you can eat at buffets as often as you'd like, and also use your flexible spending dollars at any dining location on campus. | \$3,605 |
| Diplomat Plus | Provides 7 buffet meals per week, \$1,100 declining balance dollars, and 5 guest buffet meals. This plan also provides a bonus week's worth of buffet meals that can be used at any time during the semester! | \$3,082 |
| Diplomat Standard | Provides 16 buffet meals per week, \$500 declining balance dollars, and 5 guest buffet meals. This plan also provides a bonus week's worth of buffet meals that can be used at any time during the semester! | \$2,958 |
| Diplomat Minimum | Provides 14 buffet meals per week, \$100 declining balance dollars, and 5 guest buffet meals. This plan also provides a bonus week's worth of buffet meals that can be used at any time during the semester! | \$2,342 |

*Prices listed are for 2022-2023 Tuition Promise Cohort.
See our website for all other costs—MiamiOH.edu/MealPlans.

MUlaa

MUlaa is an on-campus debit account that is used for the residence hall laundry machines, RedHawk Retail locations, MU Box Office, MUprint printers and copiers, and vending.

To add money to your account, sign up on your “Housing and Meal Plan Contract.”

To deposit additional money into an account, simply access the One Stop website.

MUlaa is refundable.

To view transactions and balances visit [WebCardCenter.MiamiOH.edu](https://webcardcenter.miamioh.edu).

Residence Hall Staff

The Residence Life staff includes full-time professionals, graduate students, and undergraduate students.

A Resident Assistant (RA) lives in each residence hall corridor to help students make the transition from high school to college and to plan special events so students get to know one another. These carefully selected and trained upperclass students are also familiar with the scheduling process and often share their own knowledge and experience.

A Resident Director will live in your community as well. They will help shape the environment and experiences of residential students.

Room Assignments

During the summer, our office works diligently to finalize housing assignments. We strive to meet as many preferences and requests as possible. In order to meet the most preferences, our process takes the majority of the summer. Room assignment information for incoming first year students is sent out by email at the end of July.



Living Requirements

At Miami, we highly value the residential experience for student success. All first-year and second-year students are required to live on campus unless they meet one of the following criteria:

- At least 21 years of age before the first day of class.
- Have matriculated full-time for at least two years at another institution of higher education or a regional campus (credits must be post high school).
- Commute from the home of a parent or legal guardian.

Airport Shuttles

Airport Shuttles with multiple departures and returns to and from the Cincinnati (CVG) airport are offered for Thanksgiving, Winter Break, and Spring Break using professional charter coaches at a cost of only \$40.00 each way (inclusive of rider and luggage). More information is available online at MiamiOH.edu/Shuttles.

Learn More

If you have any questions do not hesitate to contact the Campus Services Center at CampusServicesCenter@MiamiOH.edu or in person in **Room 034 of the Nellie Craig Walker Hall**.

Use the **GET app** as your **all access pass** across campus!

Can be used to do anything your regular ID can do including:

- Enter Your Residence Hall
 - Review Your Meal Plan
 - Download Your Digital ID
- Coming Soon*



For more information visit MiamiOH.edu/GET

Housing FAQs

Q. When will I find out where I'm living?

A. Housing assignment information will be emailed to your Miami account in late July/early August.

Q. What linens will I need?

A. You'll need to provide your own pillows, blankets, and sheets (which fit an 80" x 36" XL twin mattress). You and your roommate(s) may want to coordinate bedspreads and additional items to decorate your room.

Q. What furniture is provided?

A. All rooms are furnished with beds, dressers, desks, desk chairs, bed rails, trash can, recycling can, and closets or wardrobes. Due to campus storage space limitations, requests to remove university provided furniture cannot be accommodated. Students are discouraged from bringing their own furniture to campus. Typically, rooms can only safely accommodate the furnishings provided.

Q. What appliances can I use in my room?

A. Approved appliances for use in student rooms include stereos, televisions, computers, fans, clocks, lamps, irons, blow-dryers, curling irons, single-serve contained coffee makers, and powerstrip cords with built-in circuit breaker. All items must be Underwriters Laboratory approved.

Q. What items can I not use?

A. The following items are prohibited in your room: private loft beds, electric blankets and sheets, hot plates, sun lamps, candles, electric skillet and grills, toaster ovens/toasters/popcorn poppers, open hot pad coffee makers, halogen lamps, wireless router, wireless printer, and non-circuit breaker equipped extension cords.

Q. How large are the residence hall rooms?

A. The size of our rooms varies from one residence hall to another, as a result of architectural differences. You will receive the dimensions of your room when you get your assignment in late July/early August. The majority of rooms are multiple occupancy rooms for two people.

Q. Will I have internet in my room?

A. Yes, each room has both wired and wireless connectivity providing access to the internet and local network resources.

Q. Do I need to purchase property insurance?

A. Miami does not assume responsibility for the loss of money or valuables, damage to property, or injuries on the premises. If you are not covered under your parent/guardian homeowner's insurance policy, we strongly recommend that you make arrangements for insurance protection against such losses, such as renters insurance.

Q. How do I hang pictures (posters)?

A. You may decorate your walls using molding hooks ("S" hooks), twine, and reusable poster putty. Due to the room damage they create, Command Strips, Scotch tape, duct tape, adhesives, tacks, nails, screws, or pins may not be used for any purpose (students are responsible for room damage including the room door).

Room decorations must not be affixed to or suspended from the ceiling, light fixtures, smoke detector, occupancy sensors, or sprinkler heads. You may be held financially responsible for the repair and clean-up resulting from an unintentional/intentional activation of a sprinkler head.

Q. Can I park on campus?

A. A parking permit is required to park on Miami University's campus at all times unless in a garage or at a meter. Please contact the Campus Services Center at **(513) 529-5000** or visit our website at MiamiOH.edu/Parking for questions concerning eligibility for or purchasing parking permits.

Q. What if my roommate and I do not get along?

A. Roommate conflicts are mediated by your Residence Hall Director and Residence Life staff members, who encourage open communication between roommates to come to a mutual resolution.

Q. Can I have a pet?

A. Pets are not permitted in the residence halls, except for small fish. Tank size cannot exceed five gallons, and tank heaters are not allowed.



JOIN THE CLUB!

Save 10% off every night you stay.

All current Miami University parents are eligible.

BASED ON AVAILABILITY

Not valid on Family Weekend and Commencement



REGISTER ON OUR WEBSITE
MiamiOH.edu/Marcum

THE MARCUM
Parents Club

951 E. Withrow St. Oxford, OH 45056
(513) 529-6911



Mail & Package Center

Shriver Center, Room 113
701 E. Spring St., Oxford, OH 45056
(513) 529-9221
MiamiOH.edu/Mail

Hours of Operation

Smart Locker Access

Monday–Sunday
24 hour access

Customer Pickup Window

Monday–Friday
8 am–5 pm
Saturday
11 am–2 pm

U.S. Post Office

Monday–Friday
8 am–4 pm
(Money Orders available)

Smart Lockers

The Mail & Package Center receives packages for students living on campus in University residence halls during the academic year.

Due to the high volume of packages received on a daily basis:

- Packages will be held for 24 hours in lockers.
- An email will be sent with locker codes and locker location for pickup.
- If not picked up from locker in first 24 hours, the package is then moved to the Customer Service Pickup Window for an additional 48 hours.
- After 72 hours, the package is returned to sender unless special arrangements have been approved for additional holding.

Receiving

As a student, you may receive mail from two different locations on campus:

Your mailbox at your residence hall

- All letter-size mail, newspapers, and magazines will be delivered to your residence hall mailroom.
- Sorted into your mailbox by RAs by 8 pm Monday and Thursday.

Mail & Package Center

- For all packages, letters that require a signature, or anything too large to fit in your residence hall mailbox.

Mail Forwarding

- During winter term and summer break, letter mail will be forwarded to your home address.
- If you stay on campus during winter term and want to continue to receive mail on campus:
 - Contact the Mail & Package Center and request to continue your mail. Mail will be available for pick-up at the Mail & Package Center.
- Students graduating, leaving the university, or who will be living off-campus the next term must notify all correspondents of their new address.
- Mail will no longer be forwarded for these students after the first day of the academic year in August.
 - Mail received after this date will be returned to sender.

Resident Mailing Address

Your Name (include middle initial)
Hall Name and Room Number
Hall Street Address
Oxford, OH 45056

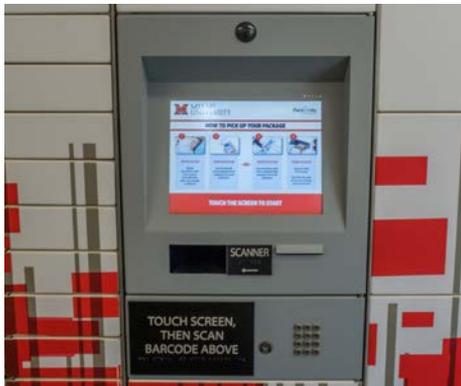
Package Forwarding

Residents must stop by the Mail & Package Center before leaving campus and pick up any remaining packages being held.

Any items that have not been picked up by the first day of summer will be returned to sender (RTS).

During summer, packages received from the U.S. Postal Service will be forwarded to student's registered home address, along with all other U.S. mail.

All other shipping companies such as FedEx, UPS, and DHL charge additional fees for forwarding packages. Packages delivered by these carriers will be refused. Contact Amazon, FedEx, LaserShip, UPS, or DHL directly to make arrangements for forwarding.



How to Use the Smart Locker System

- Notification of packages placed in the Smart Lockers will arrive via email from **NoReply@neopostwts.com**.
- Packages held at the customer service window will come from **NoReply@neopostwts.com**.
 - In addition, a text message will be sent out.
- Navigate to the Mail & Package Center in 113 Shriver Center within 24 hours of receiving the notification.
- Locate the appropriate locker bank number and kiosk as provided in the notification.
- On the kiosk screen, select "Pick-up Parcel."
- Scan the barcode at the numbered kiosk assigned in the email notification.
- You may also use your pickup codes at the numbered kiosk assigned in the email notification.
- Use your finger to provide a digital signature for access confirmation.
- The designated locker containing your package will open automatically.
- Remove your package.
- Close the door completely to end the process.

Lost your pin code information?

Go to the Customer Service Pick-up Window to receive a new code.

Can't pick up your package within 24 hours?

Forward your notification email to a roommate or friend to pick-up your package for you.

Student Employment

JOIN
OUR
TEAM



Miami University Dining is Now Hiring Student Positions

Student positions provide a great place to meet friends, build a resume, and room to grow.

- **Students earn \$14/hour**
- **BONUS PAY Available**
- **Flexible scheduling and hours**
- **Free meal for minimum 3 hour shift during peak periods**



- 1** Scan the QR code
- 2** **APPLY**
- 3** **EARN**
Get paid every day with our DailyPay app!





Campus Store

(513) 529-2600

CampusStore.MiamiOH.edu

(513) 529-2600 | Shriver Center, Floors 1 & 2

Brick & Ivy

Brick & Ivy is Miami University's campus store, providing a superior customer experience both in-person and online. The campus store offers a vast selection of branded apparel and merchandise while also serving as a convenient pickup location for textbooks and course materials ordered through Miami's Official Online Bookstore. In addition, students can stock up on all their needed class supplies to be first day ready.

Enjoy shopping an expansive assortment of spirit wear on trend with today's must-have styles. Browse our exclusive collections, including the Myaamia Heritage Collection. Don't forget you can buy online and pick up in store anytime. From popular men's, women's, and kid's styles that include Mom, Dad, and Grandparent gear, to items for the home and gifts for anyone on your list, Brick & Ivy is Oxford's choice for all things Miami.



Millet Hall

Stop by Brick & Ivy at Millett Hall during home volleyball, men's basketball, and women's basketball games. We open 60 minutes before game start where you can shop a great selection of gameday gear to help cheer the RedHawks to victory!



Yager Stadium

Brick & Ivy is your Gameday Store! Visit us at the west gate of Yager Stadium for all your gameday gear. We open 90 minutes before kickoff.





Additional Campus Stores



Miami Recreation Center

Here you will find post-workout food and beverages, athletic clothing, Miami Spirit Wear, and accessories.



Goggin Ice Center

Support your RedHawks on game day by shopping the athletic venues that offer official Adidas sideline gear, spirit wear, and accessories.

Miami's Official Bookstore



Books by **eCampus**

Order Your Professor-Selected Course Materials



Order by schedule
via MyMiami



FREE one-day
shipping



Returns up to 30
days from class start



Use your MUaa or
credit card

campusstore.miamioh.edu



Recreation Center

Recreational Sports Center
750 S Oak St, Oxford, OH 45056
(513) 529-4732
MiamiOH.edu/Rec

Recreation

Miami Recreation is dedicated to meeting the diverse recreational needs of its patrons. Our primary goal is to provide an environment that promotes and enhances wellness in the lives of Miami students, members, and guests. Participants enjoy informal recreation, swim lessons, riding camps, academic courses, open pool time, group fitness classes, adventure activities, gaming at the Esports Lounge, intramural and club sports, and special events year-round.

The primary Recreational Center (aka “The Rec”) is open 113 hours per week in addition to three satellite recreation facilities at Martin Dining Hall, Clawson Hall, and Chestnut Fieldhouse. Each has a unique program and informal recreation options. Access to these spaces for informal recreation is included in student fees with additional cost for programs. Visit MiamiOH.edu/Rec for more information.

Program Options

Personal Training • Fitness Classes • Outdoor Trips • Intramural Sports • American Red Cross • Club Sports • Swim Lessons • Scuba • Water Fitness • Riding Lessons • Fully Stocked Pro Shop Living Learning Communities • Team Building • Outdoor Equipment Rental Personal Training • Group Fitness Classes • Chestnut Functional Fitness Classes Outdoor Trips • Intramural Sports • American Red Cross • Club Sports • Swim Lessons Scuba • Water Fitness • Horseback Riding Lessons • Fully Stocked Pro Shop Living Learning Communities • Team Building • Outdoor Equipment Rental





GOGGIN ICE CENTER

Goggin Ice Center

610 S Oak St, Oxford, OH 45056

(513) 529-9800

MiamiOH.edu/Ice

Goggin Ice Center

The Goggin Ice Center provides students, faculty, staff, and the surrounding community a space to engage in informal recreation, providing programming geared towards all ages and all abilities. The Goggin offers a variety of recreational opportunities such as public skating and instruction in ice skating, hockey, broomball, and curling. Participation options exist for intramural and club level team play throughout the school year with on-ice academic classes offered for educational credit. The Goggin also serves the area in youth skating and hockey programming and is home to the Miami University Varsity RedHawk ice hockey and synchronized skating teams. Goggin offers a wide range of free events the first couple weeks of the semester including Welcome Back Skates, Broomball, and Curling Clinics. Visit MiamiOH.edu/Ice-StudentPrograms for a complete list.





MiTech

MiTech Campus Store
701 E Spring St, Oxford, OH 45056
(513) 529-2634
MiTech.MiamiOH.edu

MiTech

Located in the Shriver Center, MiTech has served as the on-campus technology resource for the students, faculty and staff, as well as the community since 2021. MiTech offers products including Apple and Dell laptops, iPads, Airpods, bluetooth speakers, gaming headsets, mice, keyboards, backpacks and more. The student laptop program, faculty/staff loan program and other annual promotions provide opportunities for Miami affiliates to take advantage of technology support and discounted products. The student laptop program gives students the option to receive discounted or even free repairs at the store. The laptop loaner program allows students who have opted into the student laptop program to use a replacement laptop while theirs is being diagnosed or repaired. Students are able to use their Apple student discount on both in-store products as well as online purchases at MiTech.MiamiOH.edu.

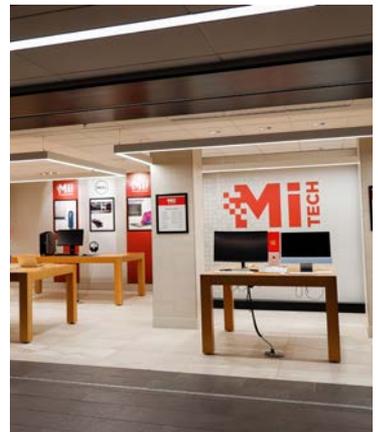
The Miami Student Laptop Program

Purchase your laptop in the store, online, or over the phone to enjoy these exclusive benefits available only to Miami Student Laptop Program participants:

EDUCATION PRICING | EXTENDED WARRANTY | CUSTOMIZATION

ACADEMIC RECOMMENDATIONS

Please call or visit our website to view the academic recommendations for your college.



Student Employment

Looking for a job at Rec, Goggin or MiTech?

The National Center for Education Statistics has found that “**students working 1-15 hours weekly earn higher GPAs**” than students who do not work at all.

With over 1500 student employees, Campus Services is the largest employer of students on campus. We take pride in offering a student employment experience that both engages and empowers each student.

Check out our open positions at [Jobs.MiamiOH.edu](https://jobs.miami.edu). Call (513) 529-3721 with any questions.



Campus Services Social Media Directory



OFFICE OF CAMPUS SERVICES
Dining Services

 [@MiamiUDining](#)

 [@MiamiUDining](#)

 [/Miami Dining](#)



 [@MU_BrickAndIvy](#)

 [@MU_BrickAndIvy](#)

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THE MARCUM
HOTEL & CONFERENCE CENTER
AT MIAMI UNIVERSITY

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