

Qualifications

State of Ohio Counselor, Social Worker and Marriage and Family Therapist Board Licensed
Supervising Independent Social Worker - I 0009857

Education

Ph.D. Miami University, Educational Leadership, August 2019
M.S.W. University of Cincinnati, Cincinnati Ohio 1999
B.A., B.A. Political Science and Sociology, Miami University, Oxford, Ohio 1997

Professional Experience

Miami University

2011-Present

Field Education Director and Just Communities Liaison, 2017-Present

Administrator and instructor for field practicum opportunities for students within the Family Science and Social Work Department. Provide mentoring and oversight to seminar instructors, adhere to Council on Social Work Education policies. Community liaison for partnership opportunities within the College of Education, Health, and Society.

Faculty & Field and Partnership Coordinator, 2015-2017

Responsible for the coordination and instruction of field placement opportunities for students within the Family Science and Social Work Department. Community liaison for partnership opportunities within the College of Education, Health, and Society.

Faculty, 2011-2015

Instructor in the Family Science and Social Work Department responsible for providing instruction and assessment to undergraduate students in classes related to child development, marriage and families, parenting dynamics, and social work practices.

Independent Trainer and Consultant

2005-Present

Develop and execute various Early Childhood Education Trainings for Center and Home Based Providers following Step Up to Quality Standards. Support implementation of high fidelity Wraparound program. Provide training and consultation to social service providers upon request.

Butler County Educational Service Center

2004-2014

Professional Development Specialist 2011-2014

Project manager for education and social service provider professional development throughout the region; provided consultation around areas of family and community partnerships, crisis and behavior planning, developmental expectations, behavior and crisis plans, outcome development, systems planning, and member of multiple training teams; create and implement Step Up To Quality approved and state mandated trainings for Early Childhood Education Providers, maintain Continuing Education Unit standards for the Ohio Social Worker, Counselor and MFT Board; Sponsor Representative for Quality Matters; grant writing and contract support for ESC programs and community partners.

Community Wraparound Program Director, 2006-2011

Responsible for the implementation of Community Wraparound with a high degree of fidelity to the System of Care model; adherence with all mandated requirements from the Ohio Family & Children First Council and local funding resources for service coordination; supervise and evaluate program staff; oversee the multi-system resource allocation team; report data to the community through newsletters, reports, and presentations; recruit and supervise student interns; represent the Council in numerous community committees; participate in the Educational Service Center Social Service Professional Development committee; Chairperson for the ESC Employee Recognition committee; Site Coordinator for the Butler County Touchpoints team; Training team member for the Butler County Assets Training team; nurture relationships in the community and develop partnerships with the private and public entities.

Training and Evaluation Coordinator 2005-2006

Responsible for Community Wraparound program and policy implementation; training coordination for Community Wraparound, Touchpoints, Cross Systems Training, and the Butler County Commissioners' Forum; development and execution of outcome and evaluation components for the Community Wraparound process; facilitation of Community Wraparound family team meetings, Social Work Supervision of interns.

Consultant, 2004-2005

Project assistant for 2004 Commissioner's Forum; responsible for ongoing community training, education, and coaching for Community Wraparound; implementation and ongoing management of Wraparound files, policies and procedures; conducted Teen Screen Mental Health and Suicide Risk Screenings.

University of Cincinnati, Cincinnati Ohio

2010-2012

Field Liaison (part-time, concurrent with other employment)

Responsible for providing ongoing advisory support to students enrolled in field placements; review and approve student learning contracts, journals, and evaluations; provide conflict resolution and/or mediation support between student and the Field Instructors as needed.

2001-2004

Butler County Job and Family Services

Social Service Supervisor

Responsible for program evaluation, staff training and staff supervision for the LEAP (Learning, Earning, and Parenting), Healthchek, Childcare, Healthy Start, Pregnancy Related Services, and Enhanced Medicaid Transportation Programs.

2000-2001

Children's World Learning Center

Center Director

Perform daily operations that subscribed to State Licensing Standards; responsible for program evaluation, staff training and staff supervision.

1999-2000

Jewish Family Services dba Adoption Connection

Adoption Social Worker

Certified as Adoption Assessor to complete Adoptive Parent Homestudies; Performed Birthparent Counseling; Foster Care Coordinator, Intake Coordinator.

Division of Adolescent Medicine, Cincinnati Children’s Hospital Medical 1998-1999
Social Work Intern, January 1998-May 1999
 Performed psycho-social evaluations, social histories, and facilitated life skills and self-esteem therapeutic groups.

Professional Service

Let us Dream International Conference Executive Committee 2020-Present
 Ohio School Wellness Initiative, Co-PI 2020-Present
 Engage 2.0 Southwest Ohio Regional Change Team 2018-Present
 Butler County Cross System Training Team 2016-Present
 Oxford Seniors Partnership 2015-Present
 Family Development Credential Ohio Coordinator 2011-2020
 Butler County Respite Collaborative 2015-2016
 Mental Health First Aid Southwest Ohio Affiliate 2015-2016
 Butler County Assets Builders Training Team 2005-2016
 Butler County Touchpoints Team 2001-2014
 Celebrate Families Planning Committee 2008-2013
 Family & Children First Council, Community Resource Team 2002-2011
 Juvenile Justice Re-Entry Planning Team 2010
 Butler County United Way Committee Member 2004-2010, 2014
 Butler County Cross-Systems Training 2004-2008
 Early Childhood Collaborative, Vice Chair 2001-2004
 Butler County Self-Sufficiency Coalition 2001-2003
 GRADS Advisory Board 2001-2004
 Butler County Head Start Health Advisory Committee 2001-2004
 Early Start/Help Me Grow Advisory Board 2001-2004

Professional Certifications and Affiliations

Tristate Trauma Network, Florence, Kentucky 2020
 Trauma Responsive Care Level 2 Certification

SBIRT and Motivational Interviewing, Columbus, Ohio 2018
 Certified Trainer

Youth Mental Health First Aid, Cincinnati Ohio 2014
 Certified Trainer

QPR Institute for Suicide Prevention, Spokane Washington 2014
 Certified Trainer

Council for Professional Recognition, Washington, DC 2014
 Professional Development Specialist

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| REST (Respite Education and Support Tools) , Geneva, Illinois Certified Trainer | 2014 |
| aha! Process, Inc., Highlands, Texas Framework for Understanding Poverty Certified Trainer | 2013 |
| Family Development Credential , University of Connecticut State of Ohio Coordinator and Certified Trainer | 2012 |
| Crisis Prevention Institute , Milwaukee, Wisconsin Certified Trainer, Nonviolent Crisis Intervention and Autism Spectrum Disorders | 2012, 2014 |
| American Heart Association , Dallas, Texas Certified Basic Life Skills CPR and First Aid Trainer | 2012, 2014 |
| Twiga Foundations's BlockFest , Boise Idaho Certified Trainer | 2011 |
| Vroon Vandenberg Aurora, Colorado Community Wraparound Facilitator Trainer | 2005 |
| Search Institute , Minneapolis, Minnesota Certified Developmental Assets Trainer | 2002 |
| Brazelton Touchpoints Center Boston, Massachusetts Community Team Trainer and Site Coordinator | 2001 |

Presentations and Trainings

Schwartz, T & Custer, S.L. (2020-2021). Cultural Proficiency and Education Preparation Series.

Custer, S.L. (2020). Application of Social Work Methods in Pandemic Crisis Panel Presentation. Bharata Mata School of Social Work & Catholic University of Eastern Africa.

Custer, S.L. (2020). Creating Empowerment Goals: Supporting Families' Resilience after Trauma. Ohio Head Start Inc. Social Work Conference.

Custer, S.L. (2019). Family Engagement: Pushing Forward Together. Miami University Center for School Based Mental Health Success Conference.

Custer, S.L. (2018). Supporting Students and Families within the LGBTQ Community. Warren County Educational Service Center

Custer, S.L. (2018). When Families Push Back. Ohio Head Start Leadership Conference.

Custer, S.L. (2018). Leadership Strategies for Fostering Effective Teams. Ohio Head Start Leadership Conference.

Custer, S. L. Roma, A. (2017). Supporting Student and Employee Learning Through Effective Supervision Practices. Miami University.

Custer, S.L. (2017). Respite Collaborative. Ohio Promoting Wellness and Recovery Conference.

Custer, S.L. (2017). Wonders and Woes of Social Media. Ohio Promoting Wellness and Recovery Conference.

Custer, S.L. (2017). Goal Setting. Ohio Head Start Conference.

QPR Suicide Prevention Institute (2014-Present) Question, Persuade, Refer. Butler County Educational Service Center and Butler County Community.

Crisis Prevention Intervention (2012-Present). Nonviolent Crisis Interventions. Butler County ESC, Madison Local Schools, Ross Local Schools, New Miami Local Schools, Butler County Early Childhood Programs.

Claire Forest, Ph.D, Custer S.L., (2012-Present). Family Development Credential, Empowerment Skills for Family Workers. Butler County Head Start.

Claire Forest, Ph.D, Custer S.L., (2012-Present). Family Development Credential, Empowerment Skills for Family Workers. Train the Trainer, Ohio Head Start

Twiga Foundation (2012-2014). BlockFest. Butler County Job and Family Services, Butler County Early Childhood Programs.

Baker, N, Custer, S.L. (2011-Present). Child Abuse Recognition and Prevention. Butler County Job and Family Service, Butler Tech, Fairfield City Schools, Butler County Educational Services Center.

Butler County Assets Builders Network (2011-Present). Positive Youth Development, Butler County Family & Children First Council.

Custer, S. L., Wells, H.P., (2005-Present). Wraparound 101: This Isn't Cluster Anymore. Butler County Family & Children First Council, Preble County Mental Health Board, Ottawa County Family & Children First Council.

Search Institute (2003-Present). Everyone's An Asset Builder. Butler County Family & Children First Council.

Butler County Touchpoints Team (2003-2014). Community Touchpoints Training. 4 C's of Cincinnati; Butler County Job and Family Services; Butler County Family & Children First Council; Catholic Charities of Southwest Ohio.

Custer, S.L. (2016) Empowerment Skills for Family Service Workers. Ohio Head Start Association, Inc.

Custer, S.L. (2015) Supporting and Measuring Success in Family Services. Ohio Head Start Association, Inc.

American Heart Association (2012-2014). HeartSaver First Aid and CPR. Butler County Educational Service Center, Fairfield City Schools, Butler County Job and Family Services.

Custer, S.L., Zimmer, L. (2014) Reflective Supervision: Using a Developmental Approach with Family Services Staff. Ohio Head Start Association, Inc.

Custer, S.L., Zimmer, L. (2013) Supervision Skills in Direct and Clinical Practice. Butler County Educational Service Center

Custer, S.L., Wynne, C. (2013) Understanding the Dynamics of Families in Poverty. Butler County Job and Family Services.

Custer, S.L., (2013) Touchpoints Overview for Home Visiting Programs. Ohio Head Start Association, Incorporated.

Custer, S.L., May, M.K., (2013) Understanding Developmental Delays. (2013) Butler County Job and Family Services.

Custer, S.L., Eisenbraun, D, (2012), Home Provider Lesson Plans. Butler County Job and Family Services.

Custer, S.L., (2012) Parents as Allies Not the Enemy. Lakeview Preschool Program, ABC Learning Center, Butler County Job and Family Services.

Custer, S.L. (2012). Understanding Our Differences. Butler County Job and Family Services

Custer, S.L. (2011). Fun, Fit and Play. Butler County Job and Family Services.

Custer, S.L, Prescott, S, (2010), Ethical Dilemmas when Working with Family and Children. Butler County Educational Service Center, Ohio Head Start Association, Incorporated.

Custer, S.L.,(2010) Group Dynamics In Wraparound Miami University, Social Work Department.

Custer, S.L., Wells, H.P., (2007, 2009, 2010). Introduction to Community Wraparound, Understanding the Values Behind Individualized, Strengths-Based Care Planning. Miami University, Kinesiology Department, Social Work Department; St. Joseph Orphanage; Hamilton City Schools.

Custer, S.L. (2010). Gross Motor Fun. Butler County Job and Family Services.

Custer, S.L. (2010). Leadership Seminar. Butler County Job and Family Services.

Custer, S.L. (2009). Preschool Science. Butler County Job and Family Services.

Custer, S.L. (2009). Center Director Seminar. Butler County Job and Family Services.

Custer, S.L. (2005, 2009). Dramatic Play and Socialization. Butler County Job and Family Services.

Custer, S.L. (2005). Infant and Toddler Development. Butler County Job and Family Services.

Custer, S.L. (2005, 2009). Discipline and Direction: ADHD or Just Bad Behaviors. Butler County Job and Family Services.

Custer, S.L. (2006). Summer Camp Fun. Butler County Job and Family Services.

Custer, S.L. (2006, 2009). Quality Childcare. Butler County Job and Family Services.

Custer, S.L. (2008, 2009). Get Going: Self-Preparation for the Classroom Butler County Job and Family Services.

Custer, S.L. (2002, April). Food Stamps and Nutrition Standards. Miami University, Nutrition Department.

Custer, S.L. (2002, April). Stigmas and Stereotypes, What is it like to receive welfare assistance in Butler County, Ohio. Miami University, Psychology Department.

Publications

Custer, S., & Noltemeyer, A. (2015, August). Collaborations between school and home: Mental health diagnoses (Ohio Project AWARE Brief No. 5). Oxford, OH. Developed for the Ohio Department of Education [in part] under grant number CFDA 93.243 from the Substance Abuse and Mental Health Services Administration (SAMHSA), U.S. Department of Health and Human Services (HHS).

Custer, S., & Noltemeyer, A. (2016, October). Youth and screen time: Implications for social-emotional well-being.

(Project AWARE Ohio Brief No. 12). Oxford, OH. Developed for the Ohio Department of Education [in part] under grant number CFDA 93.243 from the Substance Abuse and Mental Health Services Administration (SAMHSA), U.S. Department of Health and Human Services (HHS).

Awarded Grants and Contracts

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| Ohio Department of Education & Ohio Department of Mental Health and Addiction Services, Ohio School Wellness Initiative | 2021 |
| SAMHSA Practitioner Education for Substance Use Disorders | 2020 |
| Cincinnati Public Schools, Community Learning Center Lead Agency Grant | 2020 |
| Duke Energy Foundation, Warren County Educational Service Center | 2013-2020 |
| Miami University College of Education Health and Society Interdisciplinary Teaching and Curriculum Grant | 2019, 2020 |
| Butler County Engage 2.0, Warren County Educational Service Center to support the Miami University Mindfulness & Contemplative Inquiry Center | 2018 |
| George and Martha McLane Foundation | 2017 |
| Eloise Martin Foundation Award | 2016 |
| Middletown Community Foundation | 2015, 2016 |
| Spirit of Construction Foundation | 2014, 2015, 2016, 2017 |
| Ohio Department of Education, Positive Behavioral Intervention Supports | 2015 |
| Miami University CELTUA Minor Grant | 2014 |
| Ohio Department of Education, Straight A Funds | 2014 |
| Ohio Department of Development, Local Government Innovation Funds | 2014 |
| Hamilton Community Foundation Summer Enrichment Programs | 2014 |
| Warren County Job and Family Services, Childcare Training Contract | 2014 |
| Duke Energy Foundation, Butler County Educational Service Center | 2013, 2014, 2017 |
| eTech Ohio, Quality Matters Training Grant | 2013 |
| Ohio Department of Education, Early Reading and Literacy | 2013 |
| Greater Cincinnati United Way, Early Childhood Programs Home Visiting | 2012 |
| Butler County Job and Family Services, Childcare Certification Contract | 2011, 2014 |